

PSE EASY FAQs

ACCOUNT CREATION



Q: Can I only create a PSE EASY account when there is an initial public offering(IPO)?

A: You can create a PSE EASY account anytime.

The PSE encourages first time PSE EASY users to register and create their PSE EASY accounts before an IPO for fast and easy subscription during an offer period.

Q: I already have a PSE EASY account but I forgot my username. What should I do?

A: If you forgot your username, contact PSE through investing@pse.com.ph.

Q: Can I still change my username?

A: Once you have registered, the username cannot be changed anymore.

Q: I forgot my password. What should I do?

A: If you forgot your password, click the "Forgot Password" button and a temporary password will be sent to your registered e-mail address. Use the temporary password to log in. Upon logging in, you will be required by the system to create a new password. Simply key in the system-generated temporary password in the "Old Password" field and key in your new password in the "New Password" field.

Q: I inadvertently supplied the wrong Tax Identification Number (TIN) when I created my account. Can I change the TIN?

A: Yes. You may edit the TIN in your PSE EASY account as long as your account is not yet validated by your selected trading participant (TP). The TIN field is locked once the TP has validated your account. If that is the case, simply ask your TP to delete you from its client list. Then you will be able to edit your TIN and add your TP again.

Q: I have an account with two (2) TPs. Should I only choose one for my LSI subscription?

A: Yes. You can only select one (1) TP for your LSI subscription for a particular IPO.

Q: I have an account with more than one TP. Can I have all my TP linked to my PSE EASY Account?

A: While the PSE EASY registration process requires you to select only one (1) TP you may add another TP after your account has been created. To do this, click the "My Trading Participants" button from the main menu and then click the "Add Trading Participant" button and select your additional stockbroker. PSE EASY will then ask the stockbroker you added to also verify your account.

Q: I already created an account, what should I do next?

A: You have to confirm your account through the verification e-mail sent to your address.

For Gmail users, check your inbox categories as the verification mail may not be reflected in your main inbox

Q: What browsers are best to use in accessing the PSE EASY website?

A: The PSE EASY website is best viewed using the latest versions of the commonly used browsers. The minimum version requirements are the following:

- Chrome 35
- Mozilla 18.0
- Internet Explorer 10
- Opera 22.0
- Safari 10



PSE EASY FAQs

SUBSCRIPTION, PAYMENT AND ALLOCATION

Q: What is the maximum subscription amount allowed per individual under the Local Small Investor (LSI) program?

A: The maximum subscription amount per individual under the LSI is ₱100,000.00.

Q: Can I subscribe multiple times through PSE EASY as long as my total subscription does not exceed the maximum amount?

A: No. You may only subscribe once through PSE EASY. As such, the total amount cannot be divided in tranches for multiple subscriptions.

Similarly, you may only submit one (1) LSI application using one (1) TP per IPO.

Q: Can I still revise my IPO subscription?

A: Yes. You may revise your IPO subscription provided that you have not paid for the shares. To do this, return to the Active Event page of the website, access the Application to Purchase you filled out and click the Cancel Subscription button at the bottom page. Once done, you may fill out the Application to Purchase fields again, this time with your correct subscription details.

Q: How do I settle the payment for my LSI subscription?

A: The payment method is determined by the Issuer's Receiving Agent. Please check the LSI Guidelines released by the Issuer days before the offer period. Payment details are also available to PSE EASY users upon confirmation of shares subscription.

Q: Until when can I pay for the IPO shares I subscribed to through PSE EASY?

A: The deadline of payment is on the last day of the offer period. The cut off time is determined by the Issuer's Receiving Agent but it is typically at 12:00 PM or at the close of banking hours of the Receiving Agent's banking arm. You may refer to the LSI Guidelines of the Issuer for the actual cut off time.

Q: How do I know if my payment was received?

A: You will receive an e-mail confirmation one to two working days after the payment date.

Q: When will I know if I were allocated IPO shares?

A: The Underwriter allocates LSI shares after the offer period. An "Allocated" status will be reflected on the Subscription Details of your PSE EASY account. An e-mail will also be sent to you to inform you about your shares allocation.

Q: Will I see the allocated shares in my PSE EASY account?

A: No. You will not see the shares in your PSE EASY account as these shares will be lodged in your trading account. The shares will be available on the Issuer's listing day.

Q: What will happen to my payment if I am not allocated LSI shares?

A: The Receiving Agent will coordinate with you for the refund process.

Q: I already subscribed to LSI shares through PSE EASY. Can I still subscribe to IPO shares from the allocation of my TP?

A: Yes. You may subscribe to IPO shares through your TP on top of your PSE EASY subscription. The LSI tranche of an IPO is separate from the shares allocated to TPs.